



LATEST BMTC COVID-19 TENNIS SAFETY PROTOCOLS

Tennis Ball Protocols

1. It is at the discretion of each player if they wish to bring their own tin of balls, clearly marked and distinguishable, touching only their tennis balls during play. Concierge staff will have markers available at the Pergola and Kiosk to assist.
2. It is still recommended that should your opponents' ball or a ball from another court end up on your court, do not touch the ball with your hands. Use your racket or feet to return the ball.

Prior to Play

3. Play is open for members, guests of members and the general public.
4. Play is open to singles and doubles. **Players are asked to not arrive until 5 minutes prior to play and maintain proper social distancing.** Players may physically activate and warm up between Courts #2 and #3, within the furniture in a quiet controlled fashion.
5. **Mandatory Face Masks - face masks must be worn upon entering or exiting our tennis bubble, in all common areas between Courts #2 and #3, and at the hand wash station.** Once players are at their court, they may remove their mask. If members are bringing in a guest, it is the responsibility of the member to inform the guest of the mandatory mask policy.

During Play

6. Proper social distancing during doubles play must be maintained. No direct contact with hand shaking or high 5's. Players should remind each other of social distancing protocols.
7. Players may change ends after odd games while maintaining proper social distancing.
8. Play is available on indoor Courts #1 through 4.
9. Indoor Operational Hours: Daily 7:30 am - 9:00 pm
Mondays and Thursdays until 10:30 pm.

10. There is a Zero Tolerance policy in place for non-adherence to proper social distancing. Breach will result in loss of club privileges – no exceptions.

After Play

11. Players should sweep their court and roll the lines.

12. Concierge will wipe down and sanitize benches, ball machine, brushes & rollers after play.

13. Wash your hands carefully with water and disinfectant soap or hand sanitizer.

14. Please leave the bubble immediately after finishing play.

We encourage all players to bring their own water, hand sanitizers and sanitizing wipes to clean hands and equipment after play. Please refrain from touching your face.

As part of our efforts to provide an on-going safe playing environment, these additional safety protocols are currently in place at Bear Mountain Tennis Centre.

1. Complimentary towels and face cloths have been removed.
2. Minimal court furniture is available between Courts #3 and #4.
3. Hand sanitizer is available in the bubble and Concierge Kiosk.
4. A hand washing station is available in the Bubble. **Do not use this station to fill water bottles, as it is unpotable. Drinkable water station is located inside the bubble door.**
5. Tennis Concierge staff will be on site and wiping down touch points such as doors, court brushes, benches, ball machine, water station and rollers.
6. Cleaning and sanitizing by the Concierge takes place after every booking rotation.
7. All staff members continue to be reminded of effective cleaning procedures.
8. TAG Zone washrooms are being sanitized, cleaned, serviced and are available for use.
9. The Members Lounge is closed to member traffic.
10. Foot wash stations are removed from service. Please bring a shoe bag and extra shoes.
11. Stringing service is now available.
12. Private and Group lessons are now available with strict physical distancing protocols.
13. The new “Playmate” ball machine is now available for members to rent.
14. **Eight more benches are now in the bubble and messaging has been posted on each bench. Please use One Bench Only for equipment and seating. Leave the other bench open for Concierge cleaning during play and for the next players.**

Please be vigilant to stay safe and adhere to social distancing.