



BMTC COVID-19 TENNIS SAFETY PROTOCOLS - September 1, 2021 Indoor Court Reactivation

Please be vigilant to stay safe and adhere to “Physical Distancing”

Tennis Ball Protocols

1. It is at the discretion of each player if they wish to bring their own tin of balls, clearly marked and distinguishable, touching only their tennis balls during play. Concierge staff will have markers available in the Bubble, at the Pergola and Concierge Kiosk to assist.
2. It is still recommended that should your opponents' ball or a ball from another court end up on your court, do not touch the ball with your hands. Use your racket or feet to return the ball.

Prior to Play

3. Play is open for Members, Guests of Members, Reciprocal Guests and Guests/non-members. Members are responsible to notify their guests of all Covid-19 protocols. Guests will be required to give their phone number and/or email address to the person booking the court, and they will be added it to the “notes” section on game time.

4. INDOOR PLAY

Singles play with Open Doubles play - Mandatory Face Masks

Players must adhere to the 2-metre physical distancing regulation. Players are asked to not arrive until 5 minutes prior to play and maintain “Physical Distancing”. Masks must be worn when entering or leaving the bubble and in all common areas in the bubble. Once players are at their court, they may remove their mask! If members have a guest, it is the responsibility of the member to inform them of the “Mandatory Mask” policy.

5. OUTDOOR PLAY

Singles play with Open Doubles play - Recommended Face Masks

Players must adhere to the 2-metre physical distancing regulation. Players are asked to not arrive until 5 minutes prior to play and maintain “Physical Distancing”. Masks are recommended to be worn when coming to or leaving the Tennis Centre. Once players are at the court, they may remove their mask! If members have a guest, it is the responsibility of the member to inform them of the “Recommended Mask” policy.

6. BMTC Covid-19 Limited Spectator Policy

Players are asked to not arrive until 5 minutes prior to play and to please leave the courts immediately after finishing play, no spectating. We do understand that parents of younger players who have booked courts may not want to leave their children unattended without a

parent or coach present. When it comes to a parent spectating from a bench, **Indoors a mask is mandatory, and Outdoors a mask is recommended to be worn at all times.** Parents are required to stay at the court their child is playing on and maintain 2m Physical Distancing.

During Play

7. **Proper physical distancing during doubles play must be maintained.** No direct contact, hand shaking or high 5's. Players should remind each other of physical distancing protocols.
8. Players may change ends after odd games, physical distancing must be maintained.
9. Play is available on outdoor courts 1-8.
10. Tennis Centre Operational Hours: Daily 7:30 am - 9:00 pm.
11. **“Zero Tolerance” policy in place for non-adherence to Physical Distancing.**

After Play

12. Players should sweep their court and roll the lines.
13. Concierge will spray and disinfect benches, ball machine, brushes & rollers after play.
14. Wash your hands carefully with water and disinfectant soap or hand sanitizer.
15. **Please leave the courts immediately after finishing play.**

We encourage all players to bring their own water, hand sanitizers and sanitizing wipes to clean hands and equipment after play. Please refrain from touching your face.

As part of our efforts to provide an on-going safe playing environment, these additional safety protocols are currently in place at Bear Mountain Tennis Centre.

1. Tennis Carts have been reactivated for member and guest use. Please follow all protocols laid out inside the carts.
2. Minimal court furniture is available between courts 2 & 3 and courts 6 & 7.
3. Hand sanitizer is available in the Pergola, at water stations and Concierge Kiosk.
4. A hand washing station is available in the pergola. **Do not use this station to fill water bottles, it is unpotable. Drinkable water station is located inside the bubble door.**
5. Tennis Concierge staff will be on site and spraying down touch points such as doors, court brushes, benches, ball machine, water station, foot washes and rollers.
6. Cleaning and disinfecting by the Concierge takes place after every booking rotation.
7. All staff members continue to be reminded of effective cleaning procedures.
8. TAG Zone washrooms are being disinfected, cleaned, serviced and are available for use.
9. Hand sanitizer is available at each station for use before and after using water stations.
10. Foot wash stations have been reactivated. Please follow the protocols laid out on the posters located on stands by the foot wash station.
11. Stringing services are available.
12. Private or semi-private lessons are allowed – adult group lessons are allowed.
13. Junior group lessons are allowed.
14. Our shot Maker ball machine is available for member and member guest use.
15. **Please use One Bench Only for equipment and seating**